

By-Laws and Property Standards

Noise



A City of Waterloo noise infraction can occur any time of the day. The minimum fine for a noise complaint in Waterloo is \$400. How much noise is too much? If a neighbour can hear noise from your home on the edge of their property, it is too loud. If a noisy neighbour is disturbing you, call the police at 591-653-7700 and ask for dispatch.

Garbage

Garbage and recyclable items should not be put at the curb sooner than 7 p.m. the day prior to the regular pick up day. Containers must be returned to your property by 9 p.m. on collection day. Please see the Waste Management section of this guide for more information about garbage, recycling, and green bin pick up or visit www.region.waterloo.on.ca/waste.



Parking



Parking is not permitted on the front lawn or in front of a residential building, or overhanging a sidewalk or curb or on a boulevard. Parking on your lawn will result in a \$75 ticket.

No parking on city streets overnight between 2:30 a.m. and 6:00 a.m. or longer than three hours unless specifically posted.

Each household is permitted 18 overnight parking exemptions per year. See the Overnight Parking Registry at www.waterloo.ca/online or call 519-747-8559 before 1:30 a.m. to register for overnight parking.

Snow Removal

The owner or occupant of every residential property is responsible for removal of snow and ice from sidewalks along city streets within 24 hours of snowfall or freezing rain, from October to April. To report snow on sidewalks please call 519-747-6280.



Graffiti



The Anti-Graffiti By-law prohibits graffiti in the City of Waterloo and states that no one may place, cause or permit graffiti on any property and that owners will keep their property free of graffiti. The minimum fine for graffiti is \$400 for a first offence.

Public Nuisance

Kicking over garbage cans and urinating in public are offences under the public nuisance by-law that carry \$300 fines. Please keep our neighbourhoods and business areas clean and safe for all residents. To report vandalism or public urination, call the police at 519-653-7700 and ask for dispatch.

Pets



Residents are required to register their dogs with the City of Waterloo. Dogs must be kept on a leash at all times when off their property, except in the leash-free area at Bechtel Park. Dog owners must clean up excrement left by their pet. To report an aggressive or off-leash dog, call the K-W Humane Society at 519-745-5615.

Grass and Weeds

Keeping your property tidy is part of being a good neighbour. In Waterloo, residents are allowed to let their grass grow to a maximum of 15 centimetres (six inches). As well, lawn watering is restricted in the Region of Waterloo. For more information call 519-575-4503 or go to www.region.waterloo.on.ca.



Couches



Indoor furniture is prohibited from front lawns and porches in Waterloo. When couches designated for indoor use are placed outside, they become “household waste” and could result in a fine. It’s a health hazard to leave indoor couches outdoors as they attract vermin and insects. Couches also absorb moisture from the elements, creating a fertile breeding ground for mould spores, which can lead to such health problems as chest infections and migranes.

Property Standards

The City of Waterloo has a property standards by-law that regulates the minimum standards for both land and structures (exterior and interior), focusing on health, safety and structural integrity. Tenants often are able to resolve problems with the property’s owner on their own. If not, the City will intervene to have violations corrected. For more information or to register a complaint, please call 519-747-8714 or go to the by-law website.



Parties

Waterloo is a diverse community that includes families, working professionals, senior citizens, and students. It is important to make sure that your parties do not disturb others. If the police are contacted about by-law violations or illegal activity at a party, they will break up the party and issue fines to the residents of the property.

Consumption of liquor is prohibited except in a residence, licensed premises or private place. It is illegal to sell alcohol without a license, including charging cover fees or charging for wristbands or cups at a keg party.

As the host of a party, you can be charged with serving alcohol to a minor, even if they brought their own drinks.

As the host of a party, you can be held legally liable if a guest leaves intoxicated and causes physical harm to themselves, another person, or to property.

In case of an incident, every occupant of the home can be held liable, even if they were not there at the time. This liability can even extend to parents signed as guarantors on a lease agreement.



Smoke Alarms

All homes must have working smoke alarms in accordance with the Ontario Fire Code. Landlords must comply with this regulation. It is against the law to intentionally disable a smoke alarm. For more information see the Your Safety section, call Waterloo Fire Rescue at 519-884-2121 or visit www.waterloo.ca/fire.



For more information about City of Waterloo By-Laws or Property Standards please visit www.waterloo.ca/bylaw

Street Parking Regulations in the City of Waterloo

Nobody likes to receive a parking ticket, but without parking restrictions and rules, our community would not be the safe, vibrant and attractive City that it is today.

Overnight Parking on City Streets

Overnight parking on City streets is prohibited year round. Please remember, vehicles cannot be parked on City streets in Waterloo between 2:30 a.m. and 6:00 a.m. (year round). Every household within the City of Waterloo will be allowed a maximum of eighteen exemptions per year.

Exemptions for Visitors

Exemptions are for visitors' vehicles and/or if there are extenuating circumstances that do not permit household vehicles access to their driveways. Exemptions may be denied at the discretion of the City should road maintenance and/or snow removal be required. All households must register any vehicle that will be parked on a City street between the hours of 2:30 a.m. to 6:00 a.m.

PLEASE NOTE:

If you're considering **expanding your driveway** to accommodate additional vehicle parking, you should obtain information about the zoning of your building prior to beginning construction to ensure this is permitted. Contact the City's Zoning Department at 519-747-8796 or 519-747-8759.

To REGISTER a vehicle for overnight parking, residents must do one of the following before 1:30 a.m. Call 519-747-8559 or register online at www.waterloo.ca/onlineservices.

Tickets issued as a result of failing to register a vehicle will NOT be cancelled.

For further information or inquiries regarding the receipt of a parking ticket, please call the By-law Enforcement Department at 519-747-8785.

Need to pay a parking ticket?

You may pay parking tickets:

- online at www.waterloo.ca/onlineservices
- in person at Waterloo City Centre
- by mail to:
Waterloo City Centre
100 Regina Street South
Waterloo ON N2J 4A8

By-law Enforcement—Protective Services
Building a better community



A friendly reminder ...

... please don't park on organic ground cover in residential yards. Parking on an illegally-widened driveway is also prohibited.

Parking a vehicle on organic ground cover or on an illegally-widened driveway is unsightly and an offence in the City of Waterloo. Please do your part to be a good neighbour and keep our community clean by not parking on organic ground cover.

The fine for doing so is a \$75 ticket to the vehicle in question. For more information contact the By-law division at 519-747-8785.



www.waterloo.ca

DON'T TAKE A CHANCE PARKADE IT AND LEAVE IT!



For more information about parking and parking fees in UpTown Waterloo, visit our website, www.waterloo.ca

UpTown Waterloo has a number of great restaurants, bistros and bars for you to enjoy. If you're planning on drinking, though, please consider parking your car either in the UpTown Waterloo Parkade located at the corner of Willis Way and Regina Street (entrance located on Willis Way) or in the designated spots in the Station Lot located at 20 Regina Street (the east side next to the Paul Puncher clothing store).

Overnight parking is prohibited on all City streets and municipal parking lots (with the exception of the designated spots in the Station Lot).

The Parkade has 24 hour video surveillance, and while you will be paying for your parking in this garage, (\$5 for overnight), your car will be safe and ticket-free until you can pick it up the next morning.

Please don't drink and drive.

